Utilimaster Warranty Department 603 Earth way Blvd, Bristol IN 46507 Email: FVSWarranty@utilimaster.com Phone: 1-800-237-7806



TRUCK BODY LIMITED WARRANTY

UTILIMASTER, A brand of The Shyft Group USA, Inc., warrants that the body shall be free of defects in factory materials and workmanship, under normal use and service, as set forth herein. This LIMITED WARRANTY is issued to the original retail purchaser and is neither transferable to nor enforceable by any other person. This LIMITED WARRANTY is given in lieu of any and all other expressed or implied warranties. Warranted items are specified by period in the following schedule:

1-Year Coverage

Utilimaster warrants all components manufactured or installed by Utilimaster, subject to the exclusions as outlined herein. Utilimaster and/or the supplier reserve the right to request the return of failed parts. In addition, Utilimaster warrants the unsatisfactory application of paint when both paint and full body undercoat is applied by Utilimaster to roll-up doors, bumpers and wheels. Utilimaster reserves the right to request two (2) written estimates for all paint work.

5-Year Coverage

Utilimaster warrants for a period of 5 years or for the first 150,000 miles of operation, whichever shall first occur, the basic body structure. Limited Warranty covers the main structural components of the body; included in this coverage are the roof, sidewalls, rear and front wall structures. Wooden floors, where applied, are excluded from the 5-year period and is limited to 1-year of limited warranty coverage.

Aftermarket or service parts purchased from Utilimaster will be given a 1-year limited warranty from the date of purchase. Except as outlined above, Utilimaster makes no warranty on any part, accessory, or goods manufactured by others that are installed on a Utilimaster Truck Body. Utilimaster will assign any warranty provided by suppliers to the customer.

NOT COVERED BY WARRANTY, EXCLUSIONS:

- 1. Vehicle chassis, engine cab, tires, and batteries chassis and auxiliary (which are warranted separately by the manufacturer thereof).
- 2. Wheel alignment or damage resulting from misalignment, including any damage caused by tires or tire failure.
- 3. Electrical, hydraulic or application specific components including components specified or supplied by the customer (which are warranted separately by the manufacturer thereof).
- 4. Body glass, except improper installation.
- 5. Any non-Utilimaster parts, accessories, or goods including those sourced and installed by third parties.
- 6. Work performed by third parties without pre-authorization and consent from Utilimaster warranty department.

- 7. Normal wear, usage or consumable items or conditions resulting from the failure to perform regular maintenance and care.
- 8. Defects or damage attributable to abuse or misuse of the product, including overloading the vehicle beyond the GVWR and for uses of the vehicle for which it was not intended.
- 9. Damage resulting from failure to promptly notify and comply with the instructions of the manufacturer, Utilimaster, about defects when noted.
- 10. Items lost, stolen, or damaged in transit of the vehicle from the manufacturer to the original retail purchaser.
- 11. Deterioration or damage caused by corrosive, hazardous or otherwise dangerous cargo.
- 12. Damage or perforations to hard wood floors.

The warranty begins on the date of delivery to the original retail purchaser. ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE COVERAGE PERIODS OF THIS WARRANTY. It shall be the customer's responsibility to contact Utilimaster before any repairs are made which are covered by or affect this warranty, in order to secure Utilimaster's prior approval. Should a defect in materials or workmanship develop which is attributable to Utilimaster's manufacturing or installation of components and if Utilimaster is immediately notified of said defect; Utilimaster will, in the method it determines, at its sole option to be necessary, repair or replace any such defective component at its own cost and expense, exclusive of freight costs and import duties and/or fees if applicable. Utilimaster, reserves the right, to require a technician or representative inspect the vehicle or equipment prior to issuing such approval. Utilimaster reserves the right to make changes or modify the design or product without thereby obligating itself to make the same changes or modifications upon its products previously manufactured. Utilimaster's warranty is void if Utilimaster's did not provide authorization to perform such work or if the original equipment parts are not used in repairs.

AS THE WARRANTOR, UTILIMASTER SPECIFICALLY EXCLUDES ANY OBLIGATION FOR CONSEQUENTIAL DAMAGES OR INCIDENTAL EXPENSES FOR THE BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY. CONSEQUENTIAL DAMAGES OR INCIDENTAL EXPENSES INCLUDE, BUT ARE NOT LIMITED TO, SUCH ITEMS AS LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, RENTAL COSTS, ROAD SERVICE CHARGES, TELEPHONE, TRAVEL, LODGING, AND CARGO DAMAGE OR OTHER COMMERCIAL LOSSES. (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.)

The intended use of this truck-body is the carrying of cargo. The van body is not designed or built for passenger occupancy, or for the hauling of cargo in excess of its gross vehicle weight rating (GVWR).